



Annual Conference

DoubleTree by Hilton/ Fort Smith Convention Center
Fort Smith, AR
September 17-19, 2017

Conference Chair: Faye Dancer, Assistant Vice President – Human Resources, AOG/Summit Utilities

AGENDA

Sunday, September 17, 2017

- 6:00 am **BBQ Teams Setup**
- 12:00 – 6:00 pm **Registration/Packet Pick-Up & Exhibitor Setup**
- 3:30 – 5:00 pm **BBQ Judging**
- 4:30 – 6:30 pm **Silent Auction – Bidding Open**
- 4:30 – 7:00 pm **BBQ Dinner with Industry Partners Exhibitors**
- 7:00 - 8:00 pm **Golf Calcutta**
Facilitated by: Royce Brown

Monday, September 18, 2017

- 7:15 – 8:15 am **Breakfast/Registration & Visit with Exhibitors**
- 8:15 – 8:30 am **Welcome & Opening Remarks**
Conference Chair, Faye Dancer, AOG/Summit Utilities

Fort Smith Mayor, Sandy Sanders
- 8:30 – 9:15 am **General Session**
Keynote
Commissioner, Kimberly O’Guinn, Arkansas Public Service Commission
- 9:30 – 10:15 **Marvin Childers, President & Chief Lobbyist, The Poultry Federation**
- 10:15 – 10:30 am Refreshment Break

OPERATIONS BREAKOUT

10:30 – 11:00 am **Renewable Energy**
Paul Cammack, Senior Customer Solutions Representative, Black Hills Energy
— Big box factory, gas lines to factory

11:00 - 11:30 am **Irrigation**
Scott Edmonson, Senior Customer Solutions Representative, Black Hills Energy
— Recognizing the potential and challenges of getting gas to customers
— Conversations with marketing

SALES & MARKETING BREAKOUT

10:30 – 11:00 am **Natural Gas Energy Efficiency**
Holly (Troy) Benz, Senior Vice President, Commercial & Industrial, CleaResult

11:00 - 11:30 am **Management of Change** (Joint Session with Leadership Development)
Coleman Sterling, Energy worldnet, Inc. (EWN), Chief Executive Officer

LEADERSHIP DEVELOPMENT BREAKOUT

10:30 – 11:00 am **7 Keys to Influence Employee Engagement**
Judy Cook, Manager-Organizational Development, PSNC Energy, SCANA Gas Services

11:00 – 11:30 am **Management of Change** (Joint Session with Sales & Marketing)
Coleman Sterling, Energy worldnet, Inc. (EWN), Chief Executive Officer

AFTERNOON ACTIVITIES

Golf – Fianna Hills Country Club - #1 Essex Place Fort Smith, AR 72908

11:45 am: Lunch Served

Noon: Tee Time

Trap Shooting – Pajaro Gun Club - 802 Old Hwy 271, Fort Smith, AR 72916

11:45 am – Lunch Served

Fort Smith Tour – Limited to the first 24 people

11:30 - Pick up at Doubletree Hotel

11:45 - Lunch and tour of the historic Clayton House in the Belle Grove Historic District

1:30 - Tour Miss Laura’s and Fort Smith Visitor’s Center

2:15 - Guided tour murals throughout the downtown area

3:15 - Drop off at Doubletree Hotel

Things to do in Fort Smith:

**Pick up Fort Smith brochures at the AGA registration/information desk.*

6:30 – 9:30 pm **Dinner & Networking**
Sponsored by Miller Pipeline

Silent Auction

Fundraising opportunity for the AGA scholarship program

7:30pm **BAGGO Tournament-** \$20 entry fee (must have 2 players per team)
All proceeds go to Arkansas Gas Association Scholarship Program

Tuesday, September 19, 2017

7:15 – 8:15 am **Breakfast/Registration & Visit with Exhibitors**

8:15 – 9:00 am **General Session**
Keynote Speaker
NGV America (NGVA)

9:15 – 9:45 **BREAKOUT SESSIONS**

OPERATIONS

New Equipment (for no blow): Comparing How We deal with Gas Atmospheres
Panel: LDC Reps

SALES & MARKETING

CNG Update: Volkswagen Environmental Mitigation Trust Beneficiary Plan for Arkansas
Stuart Spencer, Associate Director of the Office of Air Quality, ADEQ

*Tricia Jackson Treece, SIP/Planning Section Supervisor, Policy and Planning Branch
Office of Air Quality-Arkansas Department of Environmental Quality*

LEADERSHIP DEVELOPMENT

Personal Leadership

[Dr. Kim Gordon](#), Associate Professor, Center for Business and Professional Development
University of Arkansas Fort Smith

9:45 – 10:00 am Refreshment Break

10:00 – 10:45 am **Arkansas Attorney General, Leslie Rutledge**

10:45 – 11:00 am Refreshment Break

11:00 – 11:30 am **Closing Comments**
Faye Dancer, Assistant Vice President – Human Resources, AOG/Summit Utilities

- Grand Prize Drawing (must be present to win)
- Raffle Drawing (do not have to be present to win)

11:30 am **Adjourn/ Exhibitor Break Down**